



# ANNUAL REPORT 2022





**We improve confidence, through people and organizations, to make better decisions.**

# Table Of Contents

<b>Chair's Report</b>	<b>2</b>
<b>President and CEO's Message</b>	<b>3</b>
<b>CALA Board of Directors</b>	<b>4</b>
<b>About</b>	<b>5</b>
<b>Highlights of 2022</b>	<b>7</b>
<b>Accreditation Program</b>	<b>8</b>
<b>CALA Members</b>	<b>11</b>
<b>CALA Training</b>	<b>12</b>
<b>International Activity</b>	<b>13</b>
<b>Auditors Report</b>	<b>14</b>
<b>Financial Statements</b>	<b>15</b>

# Chair's Report



**Klas Ohman**  
Chair

This past year in CALA was characterized by great efforts from the Board of Directors, as well as strong support from the CALA staff team, to navigate a new era of success for the organization. Central to this was defining the desired profile of a new CEO, then recruiting a leader that could work closely with the Board and staff, drive service excellence, and set new directions for CALA.

The CALA Board was pleased to appoint Kevin McKinley as the new international experience to CALA having led Canadian industry and regulatory associations in the last number of years, and previously leading the International Organization for Standardization (ISO) in Geneva, Switzerland as the Deputy and Acting Secretary-General of the organization for a total of 14 years. Kevin has also served on the Board of Directors of the Global Reporting Initiative (GRI), and has co-founded a start-up organization to help assess the ESG performance of online platforms.

With this new leadership in place, and with CALA's return to in-person work and assessments in 2022, the organization is well-positioned to build excellence for its clients, develop new services, and secure new accreditation markets that require credibility and trust.

I wish to thank my fellow Board Directors for their incredible dedication this past year, and for their continued engagement on the key issues and opportunities for CALA. I also wish to thank the CFO, Stephen Williamson, for having so ably guided and supported the organization as Acting CEO prior to the new CEO appointment.

Sincerely,  
Klas Ohman  
Chair, CALA Board of Directors

# President and CEO Message



**Kevin McKinley**  
President and CEO

It's a great pleasure to address you as CALA's new President and CEO. 2022 has been an exciting and transformative year for CALA, marked by some changes, and a renewed sense of purpose in the organization.

Under a revised mission, vision, and set of values, we've defined 4 strategic drivers for CALA's success. CALA's mission continues as a Canadian leader in internationally recognized, high quality, customer focused accreditation services. And we now have a vision to ensure people's health, their safety, and high-quality decision-

making for a more sustainable world, through trust and confidence. This mission and vision are being achieved by actions under CALA's 4 strategic drivers of:

- Customers
- Growth
- Influence
- Excellence

On the customer front, I extend my sincere gratitude to our accredited laboratories, training service customers, and valued members. Your trust, support, and critical feedback have played a key role in this year's achievements and motivate us to deliver even better world-class accreditation services.

To help advance our growth objectives, I have appointed Ema Gitej as CALA's Manager of Business Development, Marketing and Communications. Ema's accreditation experience, industry background, and laboratory customer knowledge will help us to connect with and address the needs of existing and new CALA accreditation customers.

To ensure that this customer engagement and growth is founded on a solid platform, we have also successfully completed the first full year of collaboration on CALA's new Association Management System (CAMS). CAMS provides customers an integrated and more user-friendly experience throughout their accreditation journey with CALA.

Looking ahead, we have an engaged and energized team that is committed to CALA's success. We're well positioned to build on CALA's strong accreditation reputation, and directly support high-quality decision-making for a more sustainable world.

Thank you and we wish you all well in 2023,

Kevin McKinley  
President and CEO

# CALA Board of Directors

We gratefully acknowledge the leadership, commitment, and support of our Board of Directors.

## Board Officers



**Chair**  
Dr. Klas Ohman  
Prairies and Northern, For-Profit



**Vice Chair**  
Mrs. Pam Reyno  
Atlantic, For-Profit

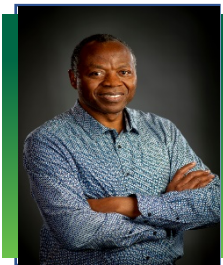


**Treasurer**  
Mr. Dalibor Ambrus  
Prairies and Northern, Not-For Profit



**Secretary**  
Mrs. Maria Marcos-Mendoza  
At Large, Independent

## Elected Positions



**Dr. Boniface Koudjonou**  
Ontario & Quebec, Not-For-Profit



**Dr. Houssain El Aribi**  
Pacific and Yukon, For-Profit



**Mr. Chris Bates**  
Appointed, For-Profit

## Appointed Positions



**Mrs. Jennifer Blaney**  
At Large, Not-For-Profit



**Mrs. Sylvie Boisvenue**  
At Large, Not-For-Profit



**Dr. Joyce Austin**  
Pacific and Yukon, Not-For-Profit

# About

CALA is an internationally recognized leader in providing high quality accreditation of laboratories. CALA is signatory to the International Laboratory Accreditation Cooperation (ILAC) Mutual Recognition Arrangement (MRA).

CALA's commitment is to ensure that accredited laboratories have the necessary technical and management capability to produce accurate and reliable results by providing accreditation and training services. CALA promotes the use of internationally recognized standards and use of laboratory accreditation as a tool to enhance the credibility of laboratory results, to support fair trade and to protect public health and safety. To support our laboratories technical and leadership skills, the Training program delivers training in both English and French.

All CALA services are designed and delivered to inspire excellence in laboratories; to promote a better understanding of laboratory test results by laboratory clients and to earn the confidence of Regulators.

## **Mission**

Canadian leader in providing internationally recognized, high quality, customer-focused accreditation services. We improve confidence, through people and organizations, to make better decisions.

## **Vision**

To ensure people's health, their safety, and high-quality decision-making for a more sustainable world, through trust and confidence.

## Values

**INTEGRITY:** Ethical principles and values, accountability, committed to transparency and impartiality.

**COMPETENCE:** Credibility and expertise in our services. Excellence in everything we do.

**COMPETITIVE COLLABORATION:** Competing and working with Accreditation colleagues globally.

**LEADERSHIP:** Providing our clients a significant competitive advantage.

## Strategic Drivers

**CUSTOMERS:** Building a vibrant, engaged, and satisfied community of CALA accreditation clients, training service customers and CALA members.

**GROWTH:** A business model that is constantly evolving.

**INFLUENCE:** Engaging with regulators, policy-makers, senior industry leaders and other decision-makers to promote safety, health, sustainability and market confidence.

**EXCELLENCE:** CALA staff, governance members, and assessor volunteers effectively deploying best practices, constantly innovating, and always excelling at what they do.



# Highlights of 2022

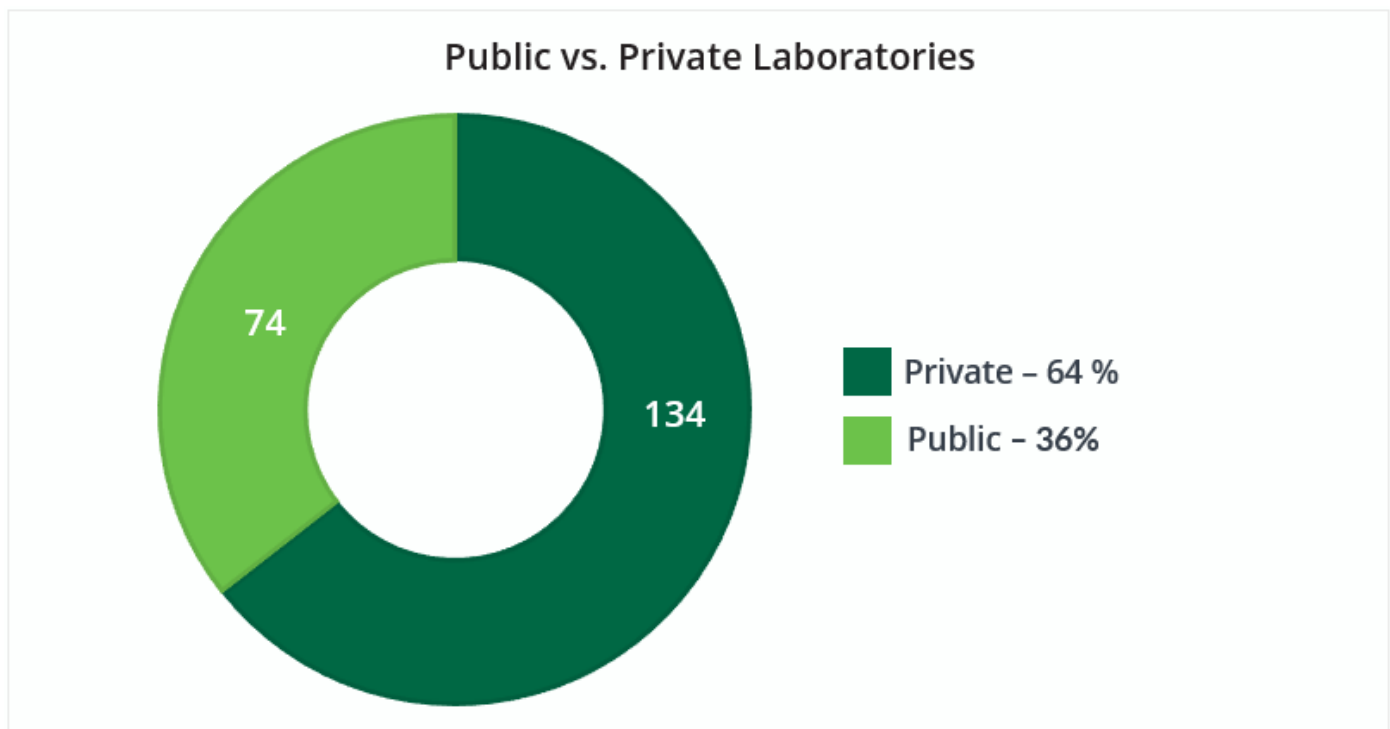
CALA is pleased to recognize the following laboratories that were accredited by CALA in 2022 to the ISO/IEC 17025 standard:

- Prairie Tide Diversified Inc.
- Acadia Laboratory for Agri-food & Beverages (ALAB)
- Core Laboratories Canada Ltd. (Estevan)
- True North Veterinary Diagnostics Inc.
- SteriLabs Canada
- PPB Analytical Inc.
- McRina Laboratories Inc. (British Columbia)
- Innotech Alberta – Fuels & Lubricants (Edmonton)



# Accreditation Program

**THERE ARE 208 CALA-ACCREDITED LABORATORIES** in the government and private sectors (see Figure 1)



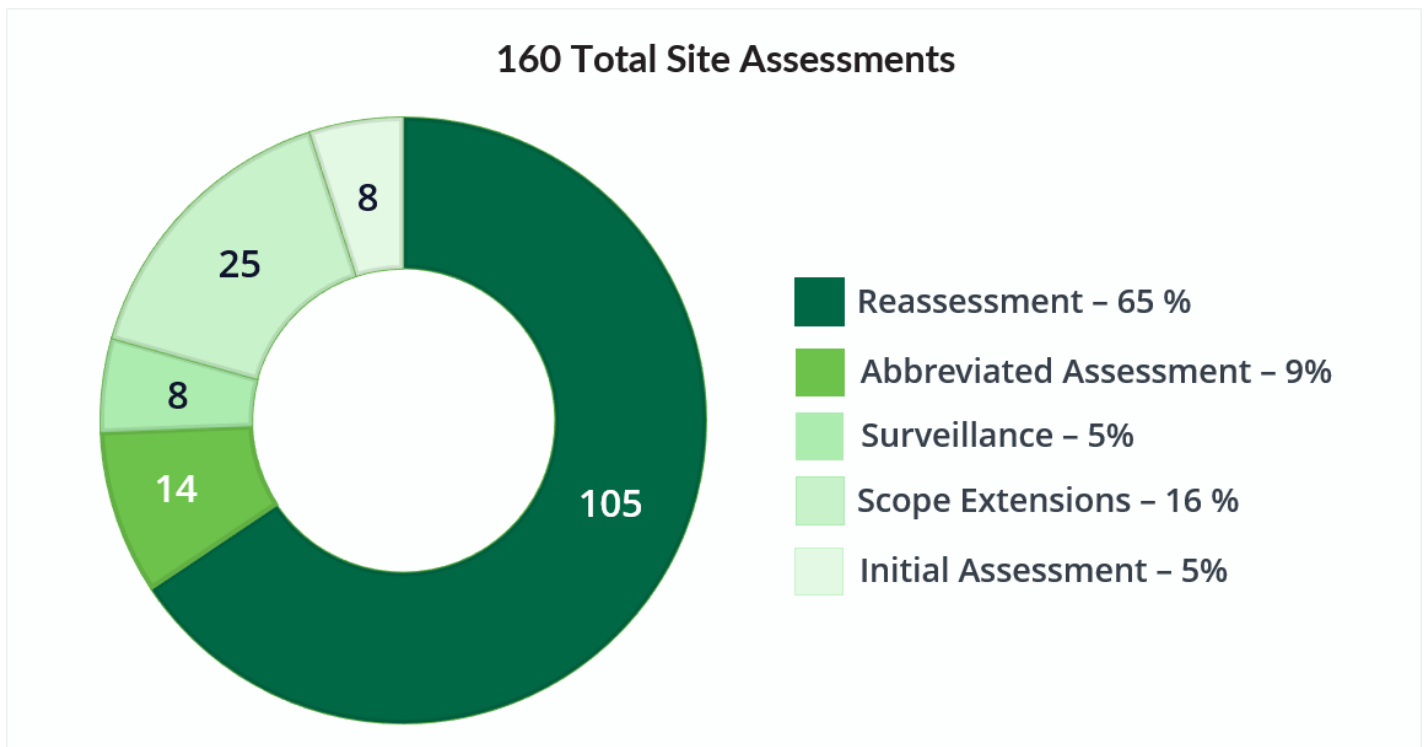
**FIGURE 1:** Private versus public sector CALA-accredited laboratories

## Accreditation Turn-Around Time

CALA prides itself on its turnaround time for the accreditation process. On average, the amount of time from the date of the site visit to the date of final approval was 73 days. That is an amazing 58% improvement from 2022.

## Laboratory Assessments

In 2022, CALA conducted a total of 160 assessments. These ranged from initial assessment, abbreviated assessment, scope extensions, reassessment (conducted every two years), and surveillance visits. (see Figure 2)

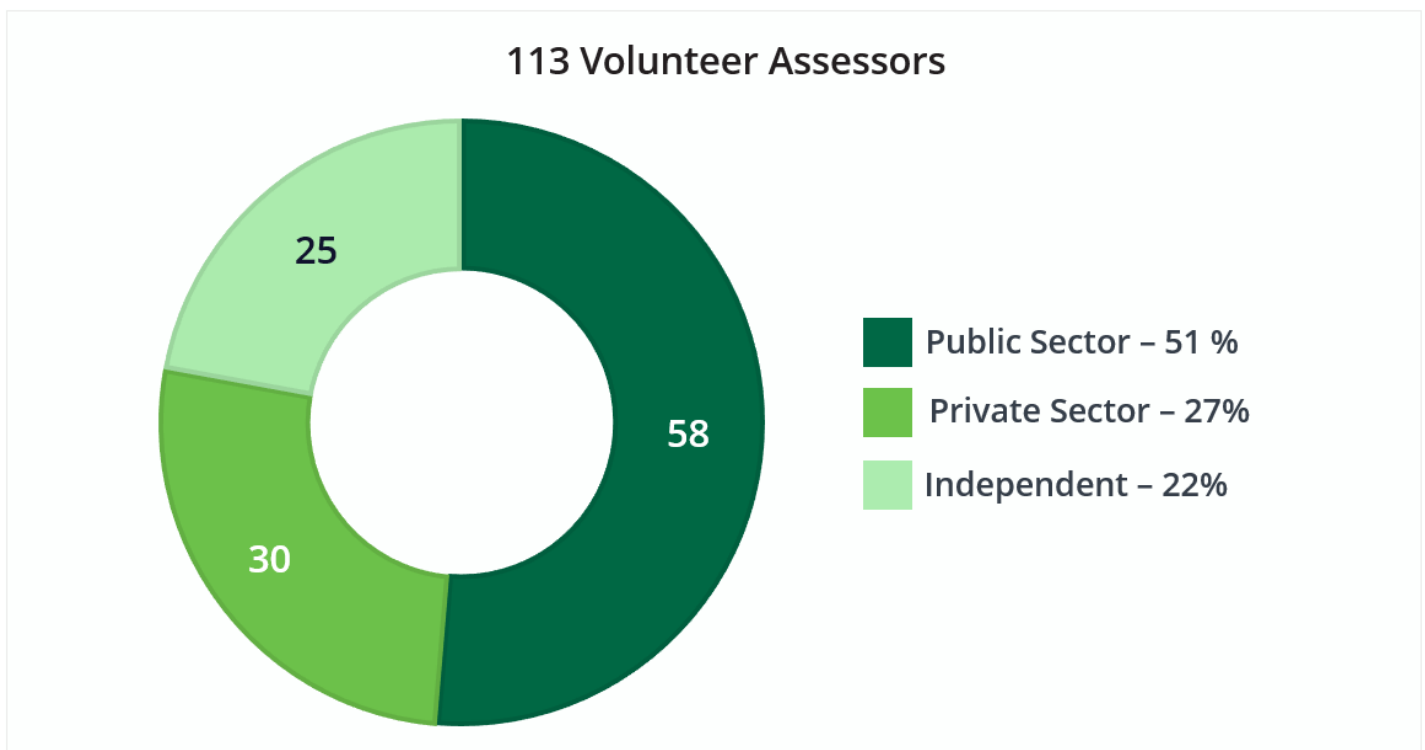


**FIGURE 2:** Types of assessments conducted in 2022

## CALA Assessors

CALA's dedicated group of volunteer assessors are at the heart of our organization. Experts in their field, are called upon to assess laboratories throughout the year against the requirements of the ISO/IEC 17025 standard.

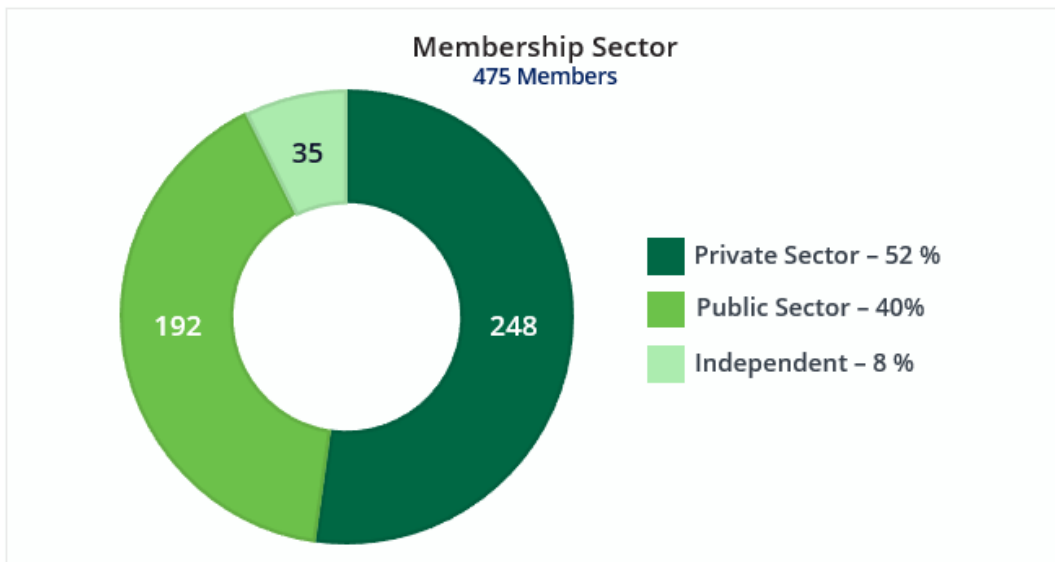
In 2022, CALA had 113 assessors made up of private and public sector employees or those who are independent of any organization (see Figure 3)



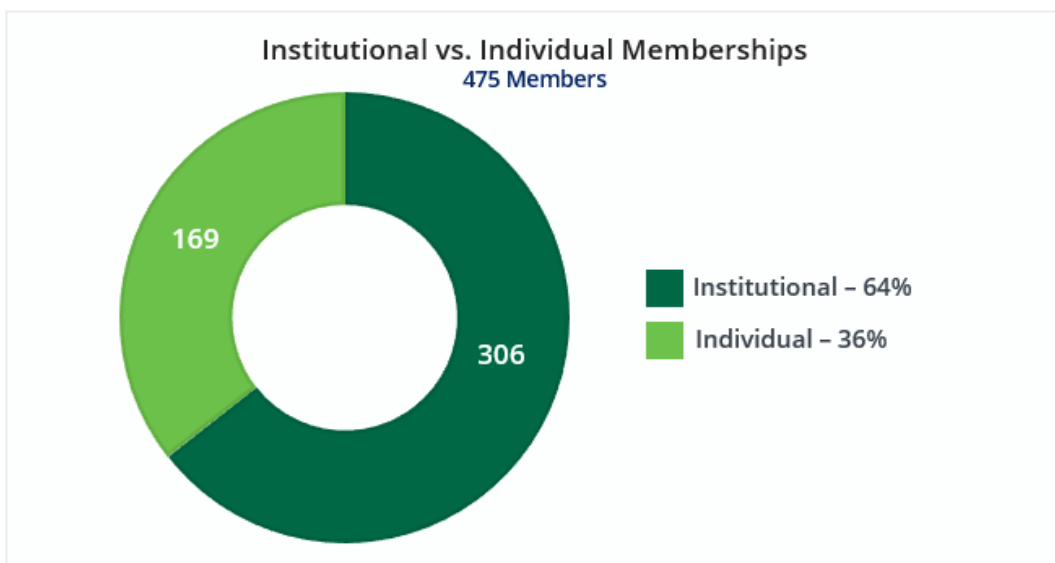
**FIGURE 3:** CALA Volunteer Assessors

# CALA Members

**CALA MEMBERS** represent a diverse group of companies from both the private and public sectors. In 2022 CALA had 475 members, comprising both institutional and individual memberships. Members have voting rights at annual and special member meetings that can affect CALA programs. Members who desire to participate in the governance of CALA also have the opportunity to either nominate or be nominated for a position on CALA's Board of Directors and provide a voice for the members of CALA (see Figures 4 and 5).



**FIGURE 4:** Membership by Sector



**FIGURE 5:** Institutional versus Individual memberships

# CALA Training

## Overview

CALA offers training on a variety of laboratory and leadership skills. In addition to a catalog of courses our Training Program can work with individual laboratories to identify, then develop or acquire, and delivery facilitated training unique to their needs in a matter that supports the integrity and credibility of the ISO/IEC 17025 standard and CALA. In 2022, CALA continued to provide most of our courses virtually, however in the latter part of the year we were able to deliver some dedicated courses onsite at our client's location.

## CALA Training Choice of Delivery Formats

- Onsite | Online | Virtual Courses | Webinars | Classroom

## Languages

- English and French

## Courses Offered in 2022

• Understanding ISO/IEC 17025:2017
• Understanding ISO/IEC 17025:2017 for Cannabis Laboratories
• Overview of ISO/IEC 17025:2017
• Cause Analysis
• Risk-Based Thinking in ISO/IEC 17025:2017
• Internal Auditor Course for ISO/IEC 17025
• CALA Lead Auditor for ISO/IEC 17025:2017
• Laboratory Train the Trainer
• Measurement Uncertainty (Chemistry)
• Measurement Uncertainty (Microbiology)
• Method Validation
• Internal Calibration for Laboratories
• Introduction to Control Charts
• Use and Management of Control Charts
• Getting Things Done (for CALA Members Only)
• Ethics and the Success of your Laboratory
• Advanced Internal Auditor Workshop
• Quality Manager Workshop

# International Activity

## Services Provided Internationally

In 2022, CALA Training also delivered services globally to participants in the United States, Brazil, Jamaica, and Bermuda to name a few.

## Mutual Recognition Arrangements

CALA is signatory to two (2) international Mutual Recognition Arrangements (MRAs). The Asia Pacific Accreditation Cooperation (APAC; formerly the Asia Pacific Laboratory Accreditation Cooperation or APLAC), and the International Laboratory Accreditation Cooperation (ILAC) As a signatory to these arrangements, the acceptance of Canadian laboratory test results nationally and around the world is promoted.

Increasingly both regulations and customers require accreditation by an accreditation body that is signatory to ILAC. Therefore, maintaining CALA's signatory status is critical for CALA customers. There are requirements and expectations that CALA will contribute to the operation of both APAC and ILAC These requirements include active involvement in international meetings, sitting on committees, reviewing documents, and voting. In 2022, CALA staff participated in the following meetings:

- APAC General Assembly – Virtual Attendance
- ILAC Accreditation Issues Committee – Virtual Attendance
- ILAC General Assembly – Virtual Attendance

A key activity that is critical to the MRA process is the evaluation of accreditation bodies to ISO/IEC 17011 – Conformity Assessment – General requirements for accreditation bodies accrediting conformity assessment bodies. At the end of 2022 CALA had one (1) evaluator on staff. Starting in 2022, CALA's Training and Quality manager took on the role of Convenor of the APAC Evaluator Training Working Group.

# Auditor's Report

## Report of the Independent Auditor on the Summary Financial Statements

To the Members of  
THE CANADIAN ASSOCIATION FOR LABORATORY ACCREDITATION INC.

Welch LLP<sup>®</sup>

### ***Opinion***

The summary financial statements, which comprise the summary statement of financial position as at December 31, 2022, and the summary statements of operations and of cash flows for the year then ended, and related notes, are derived from the audited financial statements of Canadian Association for Laboratory Accreditation Inc. (the Entity) for the year ended December 31, 2022.

In our opinion, the accompanying summary financial statements are a fair summary of the financial statements, in accordance with the criteria disclosed in Note 1 to the summary financial statements.

### ***Summary Financial Statements***

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the Entity's audited financial statements and the auditor's report thereon.

The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

### ***Management's Responsibility for the Summary Financial Statements***

Management is responsible for the preparation of the summary financial statements in accordance with the criteria disclosed in Note 1 to the summary financial statements.

### ***Auditor's Responsibility***

Our responsibility is to express an opinion on whether the summary financial statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, Engagements to Report on Summary Financial Statements.

Chartered Professional Accountants Licensed Public Accountants

Ottawa, Ontario  
March 29, 2023



# Financial Statements

## Summarized Statement of Financial Position

Year ended December 31, 2022

	2022	2021
<b>ASSETS</b>		
Current Assets	\$ 1,582,178	\$ 1,522,826
Long-Term Investments	1,128,123	958,152
Tangible Capital and Intangible Assets	740,361	807,693
	<b>\$ 3,450,662</b>	<b>\$ 3,288,671</b>
<b>LIABILITIES AND NET ASSETS</b>		
Current Liabilities	\$ 440,028	\$ 327,958
Unrestricted Net Assets	3,010,634	2,960,713
	<b>\$ 3,450,662</b>	<b>\$ 3,288,671</b>

## Summarized Statement of Operations and Change in Net Assets

Year ended December 31, 2022

	2022	2021
<b>Revenues</b>		
Evaluations	\$ 1,672,181	\$ 1,494,943
Memberships	172,150	178,600
Miscellaneous	118,137	74,284
Training	401,219	543,293
Other revenue	(90,472)	45,378
	<b>2,273,215</b>	<b>2,336,498</b>
<b>Expenditures</b>		
Evaluations	281,317	57,058
Operational	1,808,195	1,557,488
Training	133,782	164,287
	<b>2,223,294</b>	<b>1,778,833</b>
<b>Excess of revenue over expenses</b>	<b>49,921</b>	<b>557,665</b>
<b>Net assets, beginning of year</b>	<b>2,960,713</b>	<b>2,403,048</b>
<b>Net assets, end of year</b>	<b>\$ 3,010,634</b>	<b>\$ 2,960,713</b>

## Summarized Statement of Cash Flows

Year ended December 31, 2022

	2022	2021
<b>CASH FLOWS PROVIDED BY (USED IN)</b>		
Operating activities	\$ 458,964	\$ 693,119
Investing activities	(308,200)	(208,678)
<b>NET INCREASE IN CASH</b>	<b>150,764</b>	<b>484,441</b>
<b>CASH, BEGINNING OF YEAR</b>	<b>772,661</b>	<b>238,220</b>
<b>CASH, END OF YEAR</b>	<b>\$ 873,425</b>	<b>\$ 722,661</b>

## Notes to Summarized Financial Statements

Year ended December 31, 2022

### **Note 1**

The information selected by management for presentation in the Summarized Annual Financial Statements has been identified as being the most pertinent and useful financial data for inclusion in the CALA annual report. The summarized financial statements do not reflect the substantial value of services contributed by volunteers.



# CALA

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LABORATORY ACCREDITATION INC.

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